

Warranty policy

for Professional Luminaires



This document sets forth the warranty policy of the Spazio (sales) organization ('Spazio') from which you ('Purchaser') purchase your professional luminaires. This policy is applicable only to Spazio branded professional luminaires (Products') purchased as from May 2013 within Europe, Middle East and Africa.

This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as attached to this document ('Warranty Terms and Conditions').

This warranty policy only applies if referred to in a sales agreement between Spazio and the Purchaser and it will replace the standard warranty clause provided in the Spazio general terms and conditions of sale.

A. Warranty period

Subject to the provisions as set forth in the Warranty Terms and Conditions and as set forth hereunder, Purchaser receives the warranty for the applicable period, as described in table 1 hereunder.

Luminaire warranty		Outdoor	Indoor
LED < 25 Khrs	Standard	1 Year	1 Year
	Extended	Not Applicable	Not Applicable
LED < 25 Khrs	Standard	3 Year	3 Year
	Extended	5 Year	5 Year
Conventional	Standard	1 Year	1 Year
	Extended	On request	On request

Table 1: Warranty period for Spazio Professional Luminaires.

B. Special conditions

- The warranty period starts on the date of invoice.
- The warranty period is based on a burning behaviour of max. 4000 hrs/year.
- By default, the customer receives above mentioned 'standard warranty'. On request, an 'extended warranty' or 'customized project warranty' can be agreed upon after evaluation of the specific application conditions.
- Purchaser shall not rely upon any other information or documentation.



C. Summary of the Warranty Terms and Conditions (non-exhaustive)

- This warranty is valid only for products sold in EMEA. In other regions, other conditions may apply.
- The Products have been properly installed and operated in accordance with the manufacturer's instructions.
- Adequate records of operating history are kept and available for inspection by Spazio.
- A Spazio representative will have access to the defective Products. If the Products or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting systems.
- The Products have been purchased directly from a Spazio (sales) organisation.
- Proof of purchase for the Products is available for inspection by Spazio.
- Labour costs for (de)-installation of the Products are not covered under this warranty.