

May 2013



Warranty policy

for Professional LED Lamps

This document sets forth the warranty policy of the Spazio (sales) organization ('Spazio') from which you ('Purchaser') purchase your professional LED Lamps. This policy is applicable only to Spazio branded professional LED lamps ('Products') purchased as from March 2012 within Europe, Middle East and Africa.

This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as attached to this document ('Warranty Terms and Conditions').

This warranty policy only applies if referred to in a sales agreement between Spazio and the Purchaser and it will replace the standard warranty clause provided in the Spazio general terms and conditions of sale.

A. Warranty period

Subject to the provisions as set forth in the Warranty Terms and Conditions and as set forth hereunder, Purchaser receives the warranty for the applicable period, as described in table 1 hereunder.

Table 1: Warranty period for Spazio LED lamps.

Led Lamps Led tubes Warranty		Period
LED	Lamp life \geq 25 khrs	
	MR16, GU10, AR111, LEDtube	5 year
	others	3 year
	Lamp life < 25 khrs	1 year

B. Special Conditions

- The warranty period starts on the date of invoice.
- The warranty period is based on a burning behaviour of max. 4000 hrs/year at ambient temperature of 25 °C with 10 mm spacing.
- By default, Purchaser receives above mentioned 'standard warranty'. On request, an 'extended warranty' or 'customized project warranty' can be agreed upon after evaluation of the specific application conditions.
- Purchaser shall not rely upon any other information or documentation.

This warranty only covers Products applied within their 'intended' or 'normal use' as defined by:

- operating conditions are in accordance with the information on the Products and its packaging; AND
- ambient temperature never exceeds the operating temperature range -20 °C to +30 °C (for LED tubes: -30 °C to + 45 °C); AND



- relative humidity in the installation never exceeds 80% RH, or never exceeds the IP rating of the Product, if any, is provided; AND
- Products are operated in an open luminaire (and closed luminaire for LED tubes), with minimum 10 mm air round the body of the Products; AND
- Products are not subjected to more than a total of 50,000 switching cycles (with a switching cycle defined as 30 seconds 'on' and 30 seconds 'off'); AND
- the electrical installation in which the Product operates is not subjected to voltage fluctuations in a range exceeding 230 V +/- 10%.

C. Summary Warranty Terms and Conditions (non-exhaustive)

- This warranty policy is valid only for products sold in EMEA. In other regions, other conditions may apply.
- Products have been purchased directly from a Spazio (sales) organisation.
- Proof of purchase is available for inspection by Spazio.
- Products have been properly installed and operated in accordance with the manufacturer's instructions.
- Adequate records of operating history are available for inspection by Spazio.
- A Spazio representative will have access to the defective Products. If the Products or other parts become suspect, the representative shall have the right to invite other manufacturers' representatives to evaluate the lighting systems.
- Labour costs for (de-)installation of the Products are not covered under this warranty.